



timber flooring
maintenance
+ care

Boral Timber Flooring

THE NATURAL SELECTION

BORAL





Care and maintenance of your new timber floor

Congratulations on choosing a hardwood timber floor from Boral Timber Flooring! Your floor represents a long-term investment. As long as you follow our tips for care and maintenance, your hardwood timber floor should continue to look fantastic and should wear well for many years to come.

General precautions + maintenance tips

Dirt and grit lead to excess wear and scratching of your floor. Use dirt trapping mats at all exterior doors to help minimise the amount of dirt, sand and grit that makes it onto your floor. Small rugs and hall runners are also helpful for collecting the dirt that can scratch your floor. A regular sweep of all traffic areas is recommended. See "Cleaning tips" for further details.

Moving furniture over your floor can lead to surface damage. Fit protective pads to the legs of chairs and tables so that they can be moved easily without the risk of scuffing the floor. If you have furniture with castors it is preferable that they are the barrel type as ball castors may cause damage.

Direct sunlight can cause a chemical reaction in the timber causing it to change colour. Move your rugs periodically and protect your floor from direct sunlight with curtains or blinds.

In areas where extremes of temperature or moisture variation are common, cracks may appear in the floor. Adding moisture to the air with a humidifier may be the answer. Air conditioners are rarely humidity-corrected and particularly in winter can create an extremely dry atmosphere which can cause shrinkage and cracking of the floor.

High heel shoes can dent any hard floor surface, even concrete. Special care should be taken to remove shoes that have exposed heels with sharp points to avoid damaging your timber floor.

Pets with long claws can scratch and dull the floor finish, requiring extra maintenance or premature recoating.

One of the features of your hardwood timber floor is that it can be refinished if it becomes excessively scratched or dented. Only use a flooring professional proficient in sanding and polishing to complete this work.



Cleaning tips

- Your floor will look better for longer if you can keep it clean. Dust, mop or vacuum regularly and keep the door mats clean.
- Wipe up spills promptly with a dry cloth or dry paper towel. For sticky substances, moisten the cloth slightly.
- To remove surface dirt and grit, the floor must be regularly vacuumed or swept with an electrostatic mop.
- Use only quality floor mops and thoroughly wash new mops to remove any lint remaining from the manufacturing process.
- A positive emulsion cleaner made specifically for timber floors should be used as it will remove the dirt without damaging the surface seal.
- To remove ground-in dirt and grit, it is necessary to damp-mop the floor. The amount of water used on a hardwood timber floor must be kept to a minimum. Boral Timber Flooring uses sophisticated processing technology for all kiln dried timber and rigorous floor placement procedures to control the moisture content. Over-wetting your floor when mopping can change the moisture balance and cause your floor to expand. In some cases this may result in cupping. For this reason, it is

important to ensure that your mop is wrung out so that as little solution as possible wets the floor.

- Under no circumstances should you use household detergents or polishes on your hardwood timber floor as these may contain harsh chemicals that can damage the finish or hamper refinishing if required.

Decking

When Stormwood hardwood decking is exposed to the elements it will naturally become a soft silver-grey. However, if you would like to preserve the colour of the timber species you have chosen and improve the life of your deck, apply an appropriate decking finish to the exposed surface of the deck as per the manufacturer's instructions. Reapply periodically.

After installation, your new deck needs to be thoroughly swept and cleaned, otherwise tiny metal filings from drilling and nailing will cause black spots on your new hardwood deck when they are exposed to the elements.

If your deck has turned grey from natural weathering or has been discoloured due to metal filings, a solution of oxalic acid crystals mixed with water will help bring it back to its natural beauty. Use with care and follow the manufacturer's instructions carefully.

The beauty of hardwood timber from Boral Timber Flooring

For generations, the distinctive beauty of hardwood timber has brought warmth and elegance to Australian homes, both inside and out. Boral's hardwood products offer unique colours and grains to create a stunning feature. And because of their excellent hardness, hardwoods are also ideal for commercial or civic developments.

Experience you can rely on

Boral Timber Flooring has been developing and producing wood products for over a century. Today, Boral is one of the largest manufacturers of native Australian hardwood products and the industry leader in hardwood flooring. Our products are produced at long-established mills at Maxwells Creek, Herons Creek, Grafton,

Kyogle, Gloucester and at our new, dedicated engineered flooring manufacturing facility at Murwillumbah. Produced from the finest Australian native hardwood, Boral Timber Flooring is manufactured from carefully selected, seasoned timber that has been dried to provide the vital ingredients of strength and stability.

Quality Assurance

We retain our position as market leader through a measured policy of Quality Assurance. Our Quality Assurance Program ensures consistently high product quality across the entire product range. Boral Timber was the first timber producer in Australia to comply with ISO 9002.



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